



RESTAURANT OPERATIONS

Kitchen Display Systems

The integrated MICROS Kitchen Display System (KDS) is like having a second expeditor in your kitchen. It provides highly visible, real-time information to manage and control kitchen efficiency, which drives customer satisfaction. Mounted conveniently in your kitchen or food prep area, this intuitive, graphical software application displays food orders for preparation and monitors the timing of orders for your "Speed of Service." KDS also provides feedback about the status of each table and captures service times for management reporting.

Order Preparation

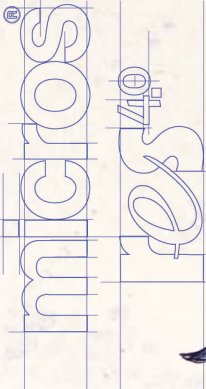
- ▶ Notify kitchen when a table is seated and when an order is placed
- ▶ Display course in different colors
- ▶ View orders in a variety of display options
- ▶ Allow users to define separate preparation times
- ▶ Highlight "alert orders" in yellow or red to indicate an order has exceeded expected prep time
- ▶ Display Rush Order, VIP and Void status using intuitive icons
- ▶ Make information readily available using display functions such as "All Day", "Order Done", and "Order Recalls"

Seamless Kitchen Communications System

- ▶ Improve efficiency, food quality, guest-service, and customer satisfaction
- ▶ Integrate order entry, kitchen management, and staff paging
- ▶ Integrate JTECH wireless communication systems into MICROS applications to provide unprecedented connectivity and greater efficiency to every kind of restaurant operator—whether it be Full Service, Limited Service or Quick Service



Kitchen Display System with the MICROS Restaurant Display Controller.



Restaurant Display Controller

- ▶ Compact, solid-state device runs on Microsoft® CE .NET platform
- ▶ Uses the client application loader ("CAL") for application installation, software management, and maintenance replacement
- ▶ Features a full graphical KDS application with vivid colors and hi-res capability
- ▶ Supports multimedia with the addition of external speakers

Information at your fingertips to reach a higher level of customer service

- ▶ See the status of each table at a glance
- ▶ Get real-time performance reports
- ▶ Monitor and track order prep times

Fully integrated with the MICROS 3700 POS System, KDS runs on standard PC hardware using the Microsoft® Windows® operating system along with either color touchscreen monitors, or color monitors with a bump bar. By managing food preparation, KDS provides a higher level of management control and customer service.

Speed of Service Displays

- ▶ View the status of each table in the restaurant at a glance
- ▶ Table buttons change color to indicate:
 - ▶ entrée served
 - ▶ order late
 - ▶ table available
 - ▶ guest seated
 - ▶ kitchen preping order

Reporting and Statistics

- ▶ Capture service times for each guest check and table
- ▶ Continuously display average prep times for different courses at the various stations
- ▶ Generate real-time reports on kitchen performance



KDS (Expo) Display using the standard chit layout with production items



KDS (Expo) Display using the standard list mode with production items.

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