

Remote Eyes® Drive Thru Expediter™

Improve Drive Thru order accuracy!

The Remote Eyes Drive Thru Expediter (DTE) improves the accuracy of Drive-Thru order fulfillment, resulting in improved customer satisfaction and higher throughput for Quick Service Restaurants with Drive-Thru lanes. DTE also supports dual Drive-Thru lane configurations, allowing customers to order concurrently and approach the payment and food expediting windows in any order while still maintaining accuracy of order fulfillment.



Identify Vehicles In Drive-Thru Lanes

DTE uses an advanced software digital imaging system to capture still frame images of each vehicle entering your Drive-Thru lanes as your customers place their orders. DTE automatically detects the order number and complete ticket detail off of your Point of Sale system and associates them with the vehicle image.

Deliver The Correct Food Order

DTE gives your food expediter the information he needs to deliver the correct order to your customer 100% of the time. Your food expediter can visually verify your customer and his order number by simply looking at the DTE display. To review the ticket details, your food expediter simply touches the picture of your customer's car to bring up an easy to read display containing the customer's complete order information.

Streamline The Payment Window

DTE allows your payment window cashier to see a head-on image of each customer's vehicle on a dedicated display with the customer's order number above the image. Using this image, the cashier can quickly and easily determine which ticket should be paid by which customer. With DTE installed, there is no need to ask the customer for his order number or ticket item details before collecting payment.

Product Features

DTE Server

- > Enhance Remote Eyes Server to Support DTE Client
- > Integrate with POSWatch™ to detect Drive-Thru orders
- > Capture images from Drive-Thru cameras

DTE Client

- > Windows XP and Vista Business compatible
- > Displays up to 9 customer vehicles at one time
- > Associates customer order number with image of customer vehicle
- > Supports touchscreen interface
- > Displays complete order detail with one touch
- > Supports order recall for up to 30 orders
- > Remove completed orders with one touch

Product Specifications



DTE Client displays up to 9 Drive-Thru customer vehicles with complete order details

part number	description
DTESERVER	DTE server license (includes one DTE Client license); install on Remote Eyes Server along with POSWatch integration software
DTECLIENT	Additional DTE client license; order one per DTE station

Product Applications

Customers can use DTE in conjunction with video monitoring in the following markets:

- > Quick service restaurants
- > Single and dual Drive-Thru configurations

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